



Occupation Skills Transferability Guide

This guide is designed to help job seekers coming from a specific occupation see potentially compatible alternative occupations. This is useful for those looking for a career change, looking for career growth, or those who are struggling to find employment in their previous occupation that want to explore additional options. Occupations listed will require varying levels of additional training, skills, and experience but provides a solid starting point to explore additional options or see what specific training opportunities exist to help make these transitions. This guide is part of our series on skills-based career pathways shifting away from career navigation by industry towards an understanding of how individuals can navigate across multiple industries depending on their individual skill sets and experience.

2023 Edition

Computer User Support Specialists

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Overview		Education	
Median Hourly Earnings:	\$23.86/hr	Bachelor's Degree	33.2%
2021 Jobs:	6,709	Associate's Degree (or other 2-year degree)	14.2%
2021-2032 Change:	713	Some College Courses	18.8%
2021-2032 Estimated Annual Openings:	580	Post-Secondary Certificate - awarded for training completed after high school (for example, in agriculture or natural resources, computer services, personal or culinary services, engineering technologies, healthcare, construction trades, mechanic and repair technologies, or precision production)	11.8%
		High School Diploma - or the equivalent (for example, GED)	21.7%
		Less than a High School Diploma	0.4%

Compatible Occupations				
O*NET Occupation	Median Hourly Earnings	2021 Jobs	2032 Expected Growth	
Broadcast Technicians	\$21.42	276	28.7%	
Information Security Analysts	\$48.50	3,597	25.0%	
Computer Operators	\$42.53	1,628	21.4%	
Software Quality Assurance Engineers and Testers	\$42.53	1,628	21.4%	
Computer Network Support Specialists	\$33.86	1,897	14.7%	
Slot Supervisors	\$24.19	59	13.7%	
Computer, Automated Teller, and Office Machine Repairers	\$20.57	1,928	4.5%	
Power Distributors and Dispatchers	\$38.51	153	4.1%	
Insurance Appraisers, Auto Damage	\$33.15	83	-2.1%	
Photographic Process Workers and Processing Machine Operators	\$17.03	70	-3.2%	

Top 10 Competencies		
Knowledge	Skill	Ability
Computers and Electronics	Active Listening	Oral Comprehension
Customer and Personal Service	Critical Thinking	Oral Expression
Public Safety and Security	Speaking	Written Comprehension
Engineering and Technology	Reading Comprehension	Information Ordering
English Language	Instructing	Written Expression
Education and Training	Active Learning	Inductive Reasoning
Telecommunications	Service Orientation	Near Vision
Administration and Management	Complex Problem Solving	Problem Sensitivity
Mathematics	Learning Strategies	Deductive Reasoning
Clerical	Writing	Category Flexibility